TERMS AND LIMITATION OF SERVICES

FIRST CARE WOMEN'S CLINIC PROVIDES INFORMATION ABOUT ABORTION PROCEDURES AND RISKS BUT DOES NOT OFFER ABORTION SERVICES OR ABORTION REFERRALS.

- There are no fees or charges for services provided.
- All information is confidential unless legally mandated to report or release information based on state law requirements such as reporting of statutory rape, for the protection of the client or other individual, or by subpoena or court order.
- All medical testing and ultrasounds are administered by licensed/certified medical professionals.
- Our Medical Department may be required to follow up with clients concerning their services or results and may contact them via phone, text, or by certified mail if they are unable to reach the client by the other means.

FOR STI TESTING ONLY
First Care Women's Clinic is staffed with licensed medical professional personnel. It will be necessary to obtain a urine and/or blood specimen to test for the following STIs: Chlamydia, Gonorrhea, HIV, and Syphilis. All specimens are sent to an accredited lab for processing. Positive STI tests will be reported to the Department of Health according to state requirements. Treatment may be available onsite for: Chlamydia and Gonorrhea.

PREGNANCY TESTING
Urine pregnancy tests will be administered by a member of the medical staff. The tests used at FCWC are accurate to 25mIU/mL of urine. Accuracy is greater than 99%. The test, whether positive or negative, does not confirm or discount a pregnancy. It will be necessary for a physician to confirm all positive results. Pregnancy tests are administered using a one-step hCG urine test strip, or by drawing blood and sending it to an accredited lab for hCG testing. Blood test results are routinely available within 48 hours. Urine test results are available immediately.

CONSULTING SERVICES
Clients at First Care Women's Clinic will meet with a consultant who will discuss their circumstances and offer practical and emotional support. The consultants and non-medical staff are not licensed by the state, and therefore, the support provided at First Care Women's Clinic is not intended to be a substitute for professional counseling, medical, or prenatal care.

COMMUNICATIONS
Clients may receive text messages to remind them of an appointment or provide general health reminders or information. Clients have the right to opt out of these texts by making this request in writing to the Front Office.

COMPLAINTS
We are committed to treating all patients with courtesy and respect. If you feel you have been inconvenienced or are unsatisfied with the medical care you received, please reach out to us directly at www.firstcarewomensclinic.com to file a complaint. You may also contact AAAHC at www.aaahc.org, The Georgia Board of Nursing at sos.ga.gov/georgia-board-nursing, or the Georgia Composite Medical Board at medicalboard.georgia.gov.